



REAL WORLD TEST RESULT 2025

1/21/2026

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Revision History

Version	Date	Description
1	01/22/2026	Initial draft of Real World Test Result 2025

GENERAL INFORMATION

Plan Report ID Number	20241010zhh
Developer Name	ZH Healthcare, Inc.
Product Name(s)	blueEHR
Version Number(s)	3
Certified Health IT Product List (CHPL) ID(s)	15.02.05.3076.ZHHC.01.02.1.220119
Developer Real World Testing Plan and Results Report Page URL	https://blueehr.com/certifications-and-costs/
Related ICS Versions of Product	NA

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Introduction

blueEHR is a cloud-based application. The clients are using the application in a SaaS model. Each client will have their own database. All the certified modules are available for all the clients, the application is the same, but databases are different. Based on the specialty of the client, the usage might vary from client to client. Real World Testing (RWT) Result is taken from the production data based on the usage of the clients. For the certified modules that is not used by any clients, ZH tested the functionality in production using ZH's account. ZH's account is in production environment but does not have production data. For any measurement/metric, that requires actual patient data, we used ZH's account, as per our contracts with clients, nobody in the organization is authorized to access actual production data. For example, we can get the count of CCDA's transmitted in a period, but we are not authorized to access the actual file to check the formatting.

Certification Criteria Tested

- 170.315 (g)(7): Application Access - Patient Selection
- 170.315 (g)(9): Application Access - All Data Request
- 170.315(g)(10): Standardized API for patient and population services

Standard Updates

No applicable standard updates were released during the testing period.

Care setting addressed

blueEHR markets its modules for use in integrated care settings, catering to both physical health (general practitioners) and behavioral health. Real World Testing was conducted specifically in integrated care environments supporting general practitioners.

Relied upon software

- EMR Direct Interoperability Engine is applicable for measure (g)(10) in Scenario 5.

Scenario 5 – Using APIs to Access Data

Description

blueEHR is integrated with a client's Care Management (CM) solution. The CM solution is an external application which is used by one of our clients to pull data from blueEHR. blueEHR uses all the capabilities mentioned in the standards to provide data to the CM solution.

Changes made in the measurement/metric

No changes were made to the result metrics.

Description of Measurement/Metric

- Identify the requests to blueEHR to access data through API - External applications can connect to blueEHR using OAuth2.0 authentication mechanism. Any invalid requests will be rejected and recorded in the logs. We checked the logs for the period 01/01/2025 to 12/31/2025. We have identified 168 invalid login requests from the log. So, we can consider as 100% success.
- Completeness of the data exported – blueEHR offers multiple APIs, and upon reviewing the API logs for the period from 01/01/2025 to 12/31/2025, we found that the client primarily used the APIs to retrieve details such as prescriptions, problems, and other data. The client successfully retrieved complete patient data in CCDA format for 885 patients. This is considered a 100% success rate.
- Make sure external parties can connect to FHIR APIs and retrieve data – FHIR APIs in blueEHR are not currently used by any clients. To test this functionality, we used our sample database in production to connect and retrieve the FHIR document for one of the sample patients. We successfully retrieved the complete PHI of a single patient using our FHIR APIs. This is considered a 100% success rate.

Associated Certification Criteria

- 170.315 (g)(7): Application Access - Patient Selection
- 170.315 (g)(9): Application Access - All Data Request
- 170.315(g)(10): Standardized API for patient and population services

Schedule of key milestones

We collected data at the end of each quarter in 2025, using information from the application database and verbal discussions with the client. blueEHR markets its modules in integrated care settings, supporting both physical (general practitioners) and behavioral health. Real World Testing was conducted within this care setting.

Key Milestones	Date/Time
Meet with organizations taking part in RWT 2025	January 2025
Data collection and analysis	End of every Quarter in 2025
Report creation	January 2026
Result submission to SLI Compliance	January 2026

Attestation

This Real World Testing Result report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this result report is up to date and fully addresses the health IT developer's Real World Testing requirements.

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