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Quick Start Guide

This document provides information on how providers can set up their profile, view patient appointments, and initiate video consultation sessions in **blueTeleMed**.

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01. Prerequisites

You need to have your login credentials such as facility ID, username, and password.

For the video consultation feature to work, the blueTeleMed application requires camera and microphone access. If your computer is running on MacOS, you must access the blueTeleMed application from the Safari browser.



02. Logging in to the Application

| Explore the und platform that b days | derlying Health IT built blueTeleMed in 7 | Welcome to blueTeleMed Login to your account |
|--|--|---|
| Go to www.blueehr.com 🖓 | | |
| While there, take a look o blueEHR | at the integrated EHR system, | Username |
| Why blueEHR? | What it means for you? | Password |
| O Comprehensive EHR | Rid of multiple software | • |
| Cognitive design | Reduced user fatigue | Login |
| Underlying HIT platform | Adapts to future needs | Forgot Password? Don't have an account! Sign Up |
| | | Copyright 2020 @ All rights reserved ZH Healthcare. Inc |



In the address bar of your browser, specify the URL: app.bluetelemed.com.



Specify the login credentials in the respective fields.





03. Configuring provider settings



- Verify your primary information.
- Specify your professional details.
- Configure your availability for patient appointments.
- O Click Save



04. Dashboard

| ssigned to me Assigned to oth | ers Unsigned Upcoming | Completed Cancelled | pleted Cancelled | | | | | | | |
|---|-----------------------|---|------------------|---|-------------|--|--|--|--|--|
| Mithali Hope 28 Yrs ,Female es Slot 10 pm 06/25/2020 | | Thomas Mathew 37 Yrs Male Time Slot 4:00 pm 06/25/2020 | | Evelyn Charlotte 28 Yrs ,Female Time Slot 4:30 pm 06/25/2020 | | | | | | |
| Star | t Video | Start | Video | Start V | Start Video | | | | | |
| 8 | Ŕ | 8 | ġ. | 8 | Ŕ | | | | | |

When a patient schedules a video consultation appointment with you on the blueTeleMed mobile application, it automatically reflects on your Dashboard.By default, the dashboard displays the appointment requests for the current day. However, you can configure the dashboard to display the appointments on a single day or a date range. You can also use the various filters available such as **Assigned to me, Assigned to others, Unsigned, Upcoming, and Completed**. You can start the video consultation with a patient in the click of a button.



05. Initiating a Video Consultation







06. Adding Prescriptions

| Strength* Dosage* Duration Route* 1 mg X * 1 Day(s) X * Both Ears X * Frequency* Start Date* End Date* Qty Refill Count 4 times a day X * 06/30/2020 06/30/2020 Image: Count Special Instructions Image: Count Image: Count Image: Count | ADD PR | ESCRIPTION | 1 | | | | | | | | Create New |
|--|--------|------------|-----|---------|---------|-----------|----------|--------|-----|--------------|------------|
| Strength* Dosage* Duration Route* 1 mg X * 1 capsule X * 1 Day(s) X * Both Ears X * Frequency* Start Date* End Date* Qty Refill Count 4 times a day X * 06/30/2020 06/30/2020 Image: Count Image: Count Special Instructions Image: Count Image: Count Image: Count Image: Count | - | | | | | | | | | | |
| 1 mg × 1 capsule × 1 Day(s) × Poth Ears × * Frequency* Start Date* End Date* Qty Refill Count Special Instructions | Streng | th* | | Dosage | · | | Duration | | | Route* | |
| Frequency* Start Date* End Date* Qty Refill Count 4 times a day × 06/30/2020 06/30/2020 • Special Instructions | 1 | mg | × * | 1 | capsule | × * | 1 | Day(s) | × * | Both Ears | × * |
| 4 times a day × 06/30/2020 06/30/2020 0 Special Instructions | Freque | ency | | Start D | ate | End Date* | | Qty | | Refill Count | |
| Special Instructions | 4 tim | nes a day | × * | 06/30 | 0/2020 | 06/30/20 | 20 | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |

- In the video consultation window, click the **Prescriptions icon**.
- Specify the prescription details in respective fields.
- Click Save & Prescribe.



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07. Adding Clinical Notes

| Note Taking | | Ł |
|-------------------|---------|---|
| Type Comment | | |
| No Comments Found | Comment | |
| | | |
| | | |

- In the video consultation window, click the Clinical notes icon.
- Specify the clinical notes in the field provided.
- Click Comment.



08. Signing off a Patient Encounter

| SIGNOFF ENCOUNTER | × |
|-------------------------|-----|
| Do you want to signoff? | |
| No | Yes |

In the video consultation window, click the sign-off icon . The application displays a confirmation message and you must click Yes to sign-off the encounter.



09. Generating Appointment Report

| vbt | Jointmen | (Report | | | | | | | - | | | | | | | |
|------|------------------------------------|--|---------------|---------------------|-------------------------------|---------------------|------------|--------------------------------|-------------------------------|---|-------------------|---------------------------------------|-------------|--|--------|------|
| Nar | ne/Patient ID | Patient ID or N | ame Statu | s | All | ~ | Display Co | olumns 🕂 | 07/08 | 8/2020 | | | | | | |
| App | oo Begin Date | 06/01/2020 | Арро | End Date | 07/08/2020 | = | | | | | | | | | | |
| Fac | ility | Select a Facility | Y Provi | der | Select a Prov | ider 🗸 | | | | | | | | | | |
| Pre | Auth | Pre Auth | Grou | р Ву | Group By | ~ | | | | | | | | | | |
| _ | _ | | | | | | | | | | | _ | | | | |
| Penc | SV ling :2 C | hecked in :10 C | necked out :0 | Total :12 | Address/Contact | | | | | | Check | SEARCH | RES | ET | | |
| Penc | SV ling :2 C Patient ID | hecked in :10 C | necked out :0 | Total :12 | Address/Contact Info | Status | | Time | Duration | Check In Time | Check Out Time | SEARCH Co-Pay Provider | Pre Auth | ET Service Facility | Commen | ts |
| Penc | SV ling :2 C Patient ID 2 | hecked in :10 Cl Visit Category Video Consultation ~ | Name | Total :12 Age 37 | Address/Contact Info 19 | Status @ Arrived | × | Time 06/18/2020 03:00 PM | Duration OHrs 30 Mins | Check In Time 06/18/2020 03:19 PM | Check Out Time | SEARCH Co-Pay Provider John Doe | Pre Auth | ET Service Facility My Clinic | Commen | ts + |

- From the left pane, click Appointment Report to view the appointment report for the current date.
- Use the filters available at the top of the window and click SEARCH to filter the appointment report by various parameters.
- Click CSV to download the appointment report in csv format.





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Thank You

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